

SWAZILAND MEDICAL MISSION TRIP -- JULY/AUG 2018 FREQUENTLY ASKED QUESTIONS

1. What are the Trip Dates and what is the schedule?

Schedule may change, but initial plans are:

Friday, July 27, 2018: Depart USA

Saturday, July 28, 2018: Arrive to Swaziland late Saturday evening or early Sunday.

Sunday, July 29, 2018: Attend worship service, CMO orientation, preparation of clinic supplies

Monday-Friday, July 30 – Aug -3, 2018: Medical Mission, Clinic days

Saturday, August 4, 2018: Excursion day and depart for USA late in the evening

Sunday, August 5, 2018: Arrive back to USA late in the evening

2. What is the trip capacity and do I need any special skills to participate (eg be a Medical Professional)?

Trip Capacity is a maximum of 20 team members; medical and non-medical participants are welcome. While we do need the majority of participants to be in the medical profession, we welcome and rely on non-medical participants also to help with clinic registration, height/weight measurements, vitamin dispensing etc. There is plenty of work to be done and plenty of love to be shared with the people we are serving!

3. What is the trip cost and when are payments due?

Estimated Trip cost is \$3,000-3,200 (dependent on airfare and type of excursion)

Non-refundable Trip Deposit - <u>due within two weeks</u> of Application Approval: \$500

Payment #1 - April 15, 2018: **\$800** Payment #2 - May 15, 2018: **\$800** Payment #3 - June 15, 2018: **\$800**

Payment #4 - July 15, 2018: Remaining Balance

If you are falling behind on payments, we will not drop you from the trip until you have missed TWO payment deadlines. The total trip cost must be paid in full by the final deadline.

4. What do the trip costs cover?

Includes: Round trip airfare from based on Phoenix as the departing city to Africa (other departing cities may be higher or lower rates, so we will adjust costs per your location), trip insurance, all meals in-country, accommodations and laundry service, local transportation, interpreters (time, lunch and tshirt), security, clinic supplies/medicines/operations, water filtration system for the villages, bottled water for team for the week, tipping, and local touring. Excludes: meals in-transit, souvenirs, and elective entertainment.

5. What are my options for Fundraising?

CMO's trip information website is managed through a site called Managed Missions. Once you establish an account on Managed Missions, you will have access to the Online Fundraising portal. You will be able to customize a personal trip webpage that has a URL link you can share with friends and family via email, Facebook and Twitter. Detailed set-up instructions are available on the Public Profile tab of your Managed Missions account. Contributions made through that online site are linked directly and securely to CMO.

6. Are my payments towards my trip tax-deductible? Are donations made on my Trip Page tax deductible for my friends and family?

Yes! All mission trip money is tax-deductible because contributions are made directly to Covenant Medicine Outreach, which is a 501c3 organization. Contributions should be made online via the Managed Mission website or the url link to your personalized fundraising page through CMO/Managed Missions. If you or a supporter wishes to send a contribution by check, please notify the Trip Coordinator that a check is in the mail but do not designate/label/note the trip participants name on the check. Please make checks out to Covenant Medicine Outreach and mail checks to: CMO, 10645 N. Tatum Blvd., Suite 200-181 Phoenix, AZ 85028.

7. What happens if a trip is canceled? What happens if I am no longer able to travel on the mission trip?

In the event a mission trip is canceled by Covenant Medicine Outreach, we will work to reschedule the trip. If you are no longer able to travel on a mission trip or decide not to go, any money you or a donor have given cannot be refunded; however, Covenant Medicine Outreach will allow any unspent funds to be used as a credit towards a future trip you join us on, within a year's time.

8. What vaccinations are required?

Covenant Medicine Outreach does not require proof of immunizations; except we do ask for your tetanus shot to be up-to-date. According to the Centers for Disease Control and Prevention (www.cdc.gov), "You should become familiar with what steps to take and who to contact in case of a medical emergency while you are traveling." We recommend that 8 weeks before your departure, you consult with your physician, local health department, or the CDC website www.cdc.gov/travel/ for information required and recommended immunizations for the country where you will be traveling. Some vaccinations require a series of doses spaced weeks apart.

9. What else do I need to know to preparing for my trip?

Covenant Medicine Outreach will provide an orientation guide to each participant within a month of the departure date. There will also be information provided about the safety precautions CMO takes and training on our Electronic Medical Record system. Packing guides and other travel tips will be included in the Orientation Guide as well as posted on our Managed Missions trip site.

10. Who do I ask if I have questions?

Feel free to email CMO Trip Coordinator, Amy Stephens at tripcoordinator@cm-outreach.org